

How to Choose the Right Level of Care

IN A MEDICAL EMERGENCY



Everyone knows that a primary care doctor is the best place to go when you are sick or in pain. By seeing your primary care physician on a regular basis, he or she will have your complete health history and an understanding of any underlying health conditions you may have.

But sometimes you become sick or injured when the doctor's office is closed, and sometimes you need more urgent medical attention than your doctor can provide. So how do you know where to seek the best care in your time of need?

PRIMARY CARE *Call to make an appointment with your primary care provider if you have symptoms of a regular illness or need a regular check-up.*

- *Treatment of illness, including:*
 - Colds and coughs;
 - Sore throat;
 - Flu and flu-like symptoms;
 - Ear infections;
 - Urinary tract infections;
 - Minor aches and pains;
 - Allergies;
- *Management of chronic conditions, such as:*
 - Diabetes
 - Heart Disease
 - COPD
- *General Medical Advice*
 - *Annual Well exams*
 - *Immunizations*
 - *Respiratory Problems*

IMMEDIATE CARE *Immediate Care is an option if you have a minor illness or injury, your primary care provider is not available, and your problem cannot wait.*

- *Treatment of illness, including:*
 - Colds, coughs, and upper respiratory infections;
 - Sore throat;
 - Flu and flu-like symptoms;
 - Ear infections/Earache;
 - Suspected urinary tract infection;
 - Sexually Transmitted Illness;
 - Fever **(if having seizures, go to the Emergency Dept.)**
- *Upset stomach*
- *Skin rashes and infections*
- *Sprains or suspected minor broken bones*
- *Musculoskeletal injuries*
- *Back Pain*
- *Toothache (if dentist is not available)*
- *Allergies*
- *Animal/Insect Bite*
- *Eye irritation and redness*
- *Minor cut/abrasion*
- *Minor burn*
- *Frequent, bloody, or painful urination*
- *Nausea or vomiting*
- *Sports/DOT Physicals*
- *Travel Vaccines*

EMERGENCY DEPARTMENT *The Emergency Department (E.D.) is open 24 hours a day, seven days a week. You should seek care at the Emergency Department without delay if you have a serious or a life-threatening illness or injury.*

- *Chest pain or other heart attacks symptoms:*
 - Pressure, fullness, squeezing/pain in the center of your chest;
 - Tightness/burning/aching under the breastbone;
 - Chest pain with lightheadedness
- *Signs of a stroke:*
 - Sudden weakness, numbness of the face/arm/leg on one side of the body;
 - Sudden dimness or loss of vision;
 - Loss of speech or trouble talking;
 - Sudden severe headaches with no cause
- *Head injury or eye injury*
- *Sudden and severe headache or loss of vision*
- *Heavy bleeding that won't stop*
- *Dislocated joints*
- *Severe abdominal pain*
- *Deep cuts or severe burns*
- *High fever*
- *Severe asthma attack*
- *Loss of consciousness*
- *Severe or worsening reaction to an insect bite, sting, or medications*
- *Constant, severe/persistent vomiting*
- *Coughing up or vomiting blood*
- *Poisoning (call Poison Control at 1-800-222-1222 and ask for immediate home treatment advice)*
- *Domestic violence or rape*
- *Feelings of suicide*

**IF YOU BELIEVE A
LIFE IS IN JEOPARDY,
ALWAYS CALL 911.**