

Clinic Shy Bladder and After Hours Protocols

Employees (also referred to as “donors”) may not always be able to produce a urine specimen for urine drug testing upon arrival at the collection site. When this occurs, the employee is allowed three hours to provide a specimen, and can consume up to 40 ounces (5 cups) of water while they wait. This is sometimes referred to as a “shy bladder”, and the collection site will use separate documentation to assure the proper procedures are followed for each donor. There are other circumstances which would require that another specimen be provided, such as a specimen that is out of temperature range, or appears to have been tampered with. In any of these cases, the patient is allowed three hours to provide another specimen as above or be considered a refusal to test if no specimen is provided.

Clinic hours are from 7am-5pm Monday through Friday. The clinic staff remains in the clinic until 5:30. Drug screen collections that are collected after 5:30pm are considered after hours collections. There is an after hours collection fee of \$210.00.

When a donor begins the 3-hour collection procedure for shy bladder or for an unacceptable specimen after 3pm, the employer will receive a phone call to clarify if they would like the employee to remain after 5:30 to do the after hours collection if the donor requires the entire 3 hours to try and produce a specimen. If the donor is a pre-placement DOT collection, or is not a DOT collection, the employer may choose not to have the donor wait the three hours, so as not to incur the after hours collection fee. The employer can send the patient back the next day to complete the collection. Post-accident, random and for-cause DOT collections do not have this option, as they must stay to complete the collection process per DOT regulations.

CorpOHS and Carroll Occupational Health continue to offer after hours collections of drug screening and breath alcohol for company needs after 5pm and on the weekends by contacting 800-480-8717. (Please see next page for full details on our after hours services.)



After Hours Urine Drug Screen and Breath Alcohol Collection

Purpose

Corporate Occupational Health Solutions (CorpOHS) will provide a Certified Professional Collector and Breath Alcohol Technician for Urine Drug Screen (UDS) and Breath Alcohol collection. This service is available following an accident or if an employee is found to need reasonable cause testing outside of CorpOHS' normal hours of operation, which are Monday – Friday (7:00am – 5:00pm).

Location

CorpOHS will perform these services after hours:

1. If the employee is admitted to the emergency room or hospital, CorpOHS will go to that emergency room or hospital as long as it is within a 30 mile radius of a CorpOHS clinic.
2. If the employee is at the employer's location and a company representative (supervisor, etc.) is also at the location.
3. At a designated after hours collection site within the CorpOHS service area.

Method

CorpOHS provides an after-hours answering service for clients to call to request a collection. The answering service will notify our on call staff with information such as company name, contact name, employee location, employee name, and contact phone number for verification. Our assigned collector will call the company contact and verify the collection location and confirm our expected time of arrival.

Collection Fee

A premium service charge of \$210.00 plus UDS on-site and/or Breath Alcohol on-site collection fee, as applicable:

DOT 5-panel (Includes MRO & Confirmation)	\$48.00
Non-DOT 5-panel (Includes MRO)	\$48.00
UDS Collections Only (Employer <u>must</u> provide supplies)	\$28.00
Breath Alcohol Testing-Evidentiary	\$35.00
Breath Alcohol Testing-Confirmation	\$35.00

Answering Service Number: 1-800-480-8717